

As the Senior Accounts Payable Specialist at One Medical, Brenda Villanueva is used to paying bills. The membership-based primary care practice comprises over 1,600 employees, most of whom make business purchases in order to do their jobs. Managing all that spend used to be a nightmare.

"We started working with Teampay last year after we tried to book flights for employees to attend a regional meeting," Brenda said. "There were so many flights going through the system from all over the country, and we had to process each payment and correctly code them. It was really cumbersome."

After the regional meeting, One Medical introduced Teampay for all employees, for everything. **"Our employees can get everything done for their purchases right off the bat** and don't have to deal with any kind of expense report or paper receipt later on. And that's a great thing for us accountants because we can't stand paper."

"We've grown really fast this year. Teampay has been incredibly easy and convenient for all our employees to use during this time, with basically no training required."

With Teampay, Brenda has put tedious manual work behind her. "All transactions just appear in NetSuite - it's fantastic," she commented. **"Teampay ensures that all our employees adhere to our policies, attach receipts, and use the correct codes."**

Teampay is Brenda's "happy place," especially during month-end close. She explained, "I make changes to different transactions in Teampay on a regular basis, and they are immediately synced to Netsuite. I don't have to do a journal entry - it's amazing. I'm often able to clean up everything upfront, which **saves my team a ton of time.**"

"Teampay has so many great features," Brenda gushed. "It has been a very easy and seamless solution to work with. **Support is an absolute delight.** They are really responsive and always able to take care of anything."

She continued, "When you're growing, you want to have a partner that grows with you, and **Teampay is a great partner. We really enjoy having a relationship with a company that's willing to grow with us** as we're dealing with growing pains."

About One Medical

- 1600 employees
- ERP: NetSuite
- Banks with SVB